

# Terms and Conditions

## Definitions

1. "Cashback" shall mean Rs. 3800/-, which shall be credited in the form of 38 discount coupons of Rs 100/- each in the MyJio App of the Eligible Subscriber upon performing the first Recharge on the Eligible Device on or after 29th April 2019.
2. "Cleartrip coupon" shall mean a one-time e-coupon code generated for an Eligible Subscriber upon performing the first Recharge, on or after 29th April 2019 on the Eligible Device subject to the terms and conditions of the coupon code stated herein below in Annexure-C.
3. "Eligible Device" shall mean 4G mobile devices of OPPO Mobiles India Pvt. Ltd. ("OPPO") viz (i) F9; (ii) F9 Pro; (iii) F7; (iv) F7 6GB; (v) F5; (vi) F5 6GB; (vii) F5 Youth; (viii) F3 Plus; (ix) F3; (x) F1; (xi) F1s; (xii) F1 Plus; (xiii) Find X; (xiv) A71 (2017); (xv) A71 (2018); (xvi) A83 3GB; (xvii) A83 4GB; (xviii) A7; (xix) A33; (xx) A37; (xxi) A57; (xxii) R17 Pro ; (xxiii) R17 ; (xxiv) A3s ; ( xxv) A5 ; (xxvi) R15 Pro and (xxvii) K1 (xxviii) F11 Pro (xxix) A1K (xxx) A5S (xxxi) F11 (xxxii) K3 (xxxiii) A9 (xxxiv) A5 2020 (xxxv) A9 2020 (xxxvi) Reno1 (xxxvii) A31 purchased on or after 29th April 2019 and activated for the first time on the RJIO network, by an Eligible Subscriber, on or after 29th April 2019 by performing Recharge on or after 29th April 2019. This Offer is applicable only on the Indian version of the Eligible Device.
4. "Eligible Subscriber" shall mean a person who (i) has purchased the Eligible Device; (ii) is an active subscriber of the RJIO prepaid services; and (iii) is enrolled to the "Jio Prime" membership plan.
5. "MSISDN" means mobile station international subscriber directory number and for the purposes of this Offer, shall mean the mobile number assigned to the Eligible Subscriber for availing RJIO prepaid services.
6. "Offer" shall mean this (i) Cashback made available by RRL; (ii) Cleartrip coupon made available by RRL
7. This Offer is applicable for prepaid customers of RJIO only.
8. "Offer Benefits" shall mean the benefits accruing to the Eligible Subscriber under the Offer as shown herein-below.
9. "Eligible Recharge" shall mean a recharge performed of Rs.349/- prepaid plan offered by RJIO.
10. "Recharge Cycle" shall mean validity period of 28 consecutive calendar days, starting from the date of activation of RJIO SIM, and subsequent periods of 28 consecutive calendar days each.

11. "RJIO" shall mean Reliance Jio Infocomm Limited.
12. "RRL" shall mean Reliance Retail Limited.
13. "T&C" shall mean the applicable terms and conditions of the Offer.

The Offer and the benefits hereunder shall be made available by RRL to an Eligible Subscriber.

### **Benefits of the Offer ("Offer Benefits")**

#### **Cashback**

An Eligible Subscriber, who, during the subsistence of the Offer, performs Eligible Recharge on or after 29th April 2019 shall be entitled to Cashback.

Cashback received by the Eligible Subscriber shall be applied in the subsequent recharges used in the following manner:

- Each coupon of Rs. 100/- provided under the offer, can be applied by the Eligible Subscriber, upon subsequent Recharge in MyJio App only ("Eligible Recharge");
- Only one coupon of Rs.100/- can be applied in subsequent recharge per Eligible Recharge.
- A maximum of 38 discount coupons of Rs 100/- each, can be so applied on the Eligible Device, by the Eligible Subscriber, on or before 28<sup>th</sup> Feb 2022. For avoidance of doubt, all unused discount coupons shall expire on 28<sup>th</sup> Feb 2022.

#### **Cleartrip Coupon**

An Eligible Subscriber, who, during the subsistence of the Offer, performs Eligible Recharge, on the Eligible Device, with the same MSISDN, on or after 29th April 2019, shall be entitled to Cleartrip coupon.

- Save and except enabling the availability of the Cleartrip coupon on the MyJio application of the Eligible Subscriber, RRL/RJIO shall not be in any manner responsible for or liable to the Eligible Subscriber for matters relating to or in connection with the Cleartrip coupon including but not limited to its redemption, benefits, transactions, use, suitability, eligibility, functionality, applicability, validity, etc.

### **Terms and Conditions of the Offer ("T&C")**

1. The Offer is valid for Eligible Device purchased on or after 29th April 2019 and activated on the RJIO network for the first time, on or after 29th April 2019
2. These T&C shall be read concomitantly with the terms & conditions of Jio Prime Membership and CAF.
3. Two or more offers cannot be clubbed together. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature. For avoidance of doubt, where an Eligible Device is activated/recharged under a subsisting cashback offer of

RRL, this Offer shall not apply thereto. The decision of RRL/RJIO on the applicability of an offer to the Eligible Device shall be final and binding.

4. An Eligible Subscriber who have previously availed cashback offers provided by RRL for the Eligible Device shall not be eligible to avail this new offer.
5. RRL/RJIO recognizes that the choice to be contacted for promotional messages and alerts is that of the Eligible Subscriber. RRL/RJIO intends to keep the Eligible Subscriber informed on matters relating to the Offer and any upcoming offers from RRL/RJIO for the benefit of the Eligible Subscriber. Accordingly, by availing the Offer, the Eligible Subscriber hereby consents to be contacted by RRL/RJIO and such consent shall remain unaffected by Eligible Subscriber's registration in the National Do Not Call ("NDNC") registry under the relevant category stipulated therefor.
6. RRL reserves the right to cancel/withdraw this Offer at any time, without any prior intimation to the Eligible Subscriber. However, the benefits accrued to the Eligible Subscriber on or prior to the cancellation/withdrawal of this Offer, shall not undergo any change.
7. RRL, may, at its discretion, modify any of the terms and/or conditions and/or any aspect of the Offer, without any prior intimation to the Eligible Subscriber. The modifications so carried out will be posted on [www.jio.com](http://www.jio.com).
8. If any term/ condition under the T&C of the Offer is found to be invalid, void, or for any reason unenforceable, such term/ condition shall be severed from the other terms and conditions and shall not affect the validity and enforceability of the remaining terms and conditions of the Offer.
9. Any claims, issues, damages or losses with respect to the Eligible Device shall be the sole responsibility and liability of the manufacturer of the Eligible Device and RRL (including its affiliates, group companies or parent company) hereby disclaims, any and all claims, losses and liabilities, whether or not arising out of, or in connection therewith and / or this Offer and the terms and conditions governing the Offer. This disclaimer shall apply to the fullest extent permitted by law and shall survive cancellation/termination/determination of this Offer.
10. In no event shall RRL (including each of its affiliates, group companies or parent company) or its directors, officers, employees, agents or other representatives thereof be responsible or liable for any direct, indirect, special, incidental, consequential, or punitive damages, or any other damages of any kind, arising out of or related to the Offer.
11. The Offer Benefits are non-transferable.
12. The Offer can be availed only once per MSISDN & IMEI.
13. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.

14. Eligible Subscriber hereby authorizes RRL/RJIO to collect his/her personal information including name, address and mobile number and share with its partners so as to enable the Eligible Subscriber to avail the Offer. The Eligible Subscriber's personal information will be stored and processed in accordance with RJIO Privacy Policy and RRL Privacy Policy which are available at <https://www.jio.com/en-in/privacy-policy> and <https://relianceretail.com/privacy-policy.html>, respectively.
15. To get a new RJIO SIM, kindly visit nearest Jio Store, Reliance Digital or Jio retailer. To locate nearest Jio Store, visit <https://www.jio.com/Jio/portal/storeLocator>.
16. In case of any queries/issues, please contact RJIO Customer Care at 198/38008899999 or write to [care@jio.com](mailto:care@jio.com).
17. The Eligible Subscriber agrees that he/she has read, understood and voluntarily agrees to the T&C mentioned and stated herein.

### **Annexure-A (Cleartrip)**

1. The Eligible Subscriber shall follow the process mentioned below to avail the offer:  
Go to MyJio -> My Coupons -> Cleartrip Coupon  
The Eligible Subscriber shall open [www.cleartrip.com](http://www.cleartrip.com) or download the Cleartrip Mobile App and register themselves as a user.
2. Upon booking a roundtrip air travel tickets / hotel stay on or after 29th April 2019 the Eligible Subscriber shall be eligible to the following benefits:
  - o Rs.500 cashback into Cleartrip wallet on a minimum booking amount of Rs. 5000 or above for round trip domestic air travel ticket;
  - o Rs.750 cashback into Cleartrip wallet on a minimum booking amount of Rs. 5000 or above for domestic hotel booking. The offer is not valid on unrated & 1 Star Hotels;
  - o Rs.1000 cashback into Cleartrip wallet on a minimum booking amount of Rs. 15000 or above for round trip international air travel ticket; and
  - o Rs.1000 wallet cashback on International Hotels worth Rs.15,000 or more. NOT valid on unrated & 1 Star Hotels.
3. Cleartrip wallet cashback can be redeemed in subsequent transactions across any flight / hotel or local experience on Cleartrip.
4. The validity of cashback credited in the Cleartrip wallet is 60 days. For avoidance of doubt, any cashback amount in Cleartrip wallet that is unutilized within 60days of its credit will be forfeited.
5. Transaction capping per card: 1 domestic flight transaction + 1 domestic hotel transaction + 1 international flight transaction + 1 international hotel transaction allowed per card (i.e. total 4 transactions).

6. The Cleartrip Coupon Code is valid only on transactions made using a credit or debit card only.
7. Any concern with respect to the Cleartrip Coupon Code shall be addressed by Cleartrip on [customersupport@cleartrip.com](mailto:customersupport@cleartrip.com) and 09595333333.