

One Time Screen Replacement

- I. **Provided by-:** OPPO Mobiles India Private Limited
- II. **Offer period, Place , Outlet Coverage & Products coverage**
 - This offer is only valid on OPPO F11.
 - Offer shall be valid only for the first sale day i.e. on **18th May'19**.
 - Offer shall be valid across the territory of India and shall be available on purchase of products from all trade platforms including but not limited to retail stores, OPPO exclusive stores and online platforms.
 - Purchase through online platforms is subject to the T&C's hosted on their website.
 - OPPO reserves the right to extend or annul the offer period at its sole discretion.
- III. **Eligibility Criteria**
 - This offer shall be applicable only on new OPPO F11 purchased and activated during the offer period as intimated by the company.
 - This Offer of One Time Screen Replacement can be availed only if the screen of the phone is accidentally damaged such as liquid leakage in touch screen and crack on the touch screen will be considered for the replacement.
 - Offer shall be applicable only on new Product(s) purchased during the offer period.
 - Any bulk sale to corporate(s), firm(s) or any other institute or individual shall not be eligible for this Offer.
- IV. **Redemption of One Time Screen Replacement offer**
 - Every customer who has purchased and activated the Product during the offer shall be eligible to avail the one time screen replacement offer by paying just Rs.990 at the time of replacement. The offer can be availed within 180 days from the date of activation.
 - Charges for other consumables shall be levied as applicable.
 - This offer can be availed only once by visiting the authorized service center of OPPO.
- V. **Verification of the documents**
 - Before availing the Offer, customer will be required to handover a copy of the invoice to the authorized service center, issued by the respective Online or Offline Outlet at the time of purchase of the Product and produce the original invoice along with the same for verification.
 - In case any documents/invoice are prima facie found to be false & fabricated or the original invoice is either lost or torn, customer shall not be eligible for the Offer and the same shall stand forfeited and no claims shall be entertained in this regard.

VI. Forfeiture clause

- Also if the customer doesn't avail this offer within 180 days from the date of the Product activation (i.e. during the stipulated time as mentioned above in the eligibility criteria column) the offer shall stand forfeited and no claims will be entertained in this regard against OPPO.

VII. Conditions related to One time screen replacement offer

- One time screen replacement shall be based on parts availability and conditions listed above. OPPO shall not be responsible for its non-availability due to various reasons like climatic conditions, labor unrest, insolvency, business exigencies, Government decisions, operational & technical issues or any other force majeure conditions etc.
- Offers cannot be exchanged with any other product or item, are non-transferable & cannot be en-cashed under any circumstances.

VIII. Publicity

- Customers unconditionally consent to accessing/use of information and/or images of Participant (if any, clicked or shared by Customer) by OPPO or its authorized agency for media coverage, advertisement or publicity for present & future communications without any further consideration to the Participant including promotion of its products anywhere in the World.

IX. General Conditions

- Customer agrees that OPPO shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance of this offer.
- OPPO reserves the right to change/alter & modify the terms & conditions of this Offer or extend or annul any part or whole offer at any given point at its sole discretion without giving any reason whatsoever.
- OPPO reserves the right to substitute the One Time Screen Replacement offer and other offers with some other gift(s) of equivalent value under this Offer at its sole discretion without giving any reasons.
- OPPO shall not be liable for any technical, physical delay in transmission or submission of the entries by the customer or any disruptions, losses, damages, computer related malfunctions/ failures which affect the participation of the customer or any force majeure conditions or damages caused by Act of God, Governmental actions.
- Customers shall comply with these terms and conditions and waives any right to claim ambiguity in these terms and conditions and release, indemnify and hold harmless OPPO and its respective affiliates, advertising and promotion agencies, and its

respective agents, auditors, representatives, officers, directors and employees from and against any injuries, losses, damages, claims, actions, or any liability of any kind resulting from or arising from this OFFER.

- Benefits of this offer shall remain limited to the territory of India.
- Failure by OPPO to enforce any of its right at any stage does not constitute a waiver of those rights.
- In no event shall OPPO be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms (however arising, including negligence). OPPO shall not be responsible for any product or service liability of any kind.
- In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms shall prevail over all such other instructions, rules and conditions.

X. How to get service?

- To get service please walk in to the closest OPPO Authorized Service centers.
- To know the details of the nearby service center please call on 1800-103-2777 or check it on our official website-: www.oppo.com/in and you can also connect us through Facebook- OPPO Care India, Twitter- @OPPOCareIN.

XI. Jurisdiction

- Decision of OPPO in relation to the Offer and matter incidental thereto shall be final and binding on the customer. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at Gurgaon shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Offer.