

TERMS AND CONDITIONS

- This “Full Accidental Damage Protection offer” is only applicable on OPPO F11 Pro and valid for a period of 180 days from the date of activation.
- This offer shall be applicable only on new OPPO F11 Pro devices (“Product”) activated during the offer period as intimated by the company.
- This offer covers the accidental damage/physical damage/liquid Damage and/or such damage to the product creating hindrances in the normal usage of the Products other than manufacturing defects.
- 20% of the spare parts cost + Service Charge shall be charged at the time of repair.
- This offer is non-transferrable to a third party or product.
- OPPO reserves the right to withdraw or modify the terms & conditions of this offer without any prior notice.

For Packaging

- This “Full Accidental Damage Protection offer” is only applicable on OPPO F11 Pro and valid for a period of 180 days from the date of activation.
- This offer shall be applicable only on new OPPO F11 Pro devices (“Product”) activated during the offer period as intimated by the company.
- This offer covers the accidental damage/physical damage/liquid Damage and/or such damage to the product creating hindrances in the normal usage of the Products other than manufacturing defects.
- Every customer who has activated the Product during the offer shall be eligible to avail Full Accidental Protection offer by paying just 20% of spares cost + Service Charges along with the GST as applicable at the time of claim as per the applicable laws, This offer shall be availed within 180 days from the date of activation.
- The offer shall be applicable only on new product activation during the offer period. Demo units sold to customers or any bulk sale to corporate or any other institute or individual shall not be eligible for this offer.
- In case the customer activates the product after the offer period or he/she shall not be eligible for the offer.
- One time screen replacement shall be on as is basis & as per part(s) availability. OPPO shall not be responsible for its non-availability due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational & technical issues or any other force majeure conditions etc.
- In case any documents/invoice are prima facie found to be false & fabricated or the original invoice is either lost or torn, the customer shall not be eligible for the offer and the same shall stand forfeited and no claims shall be entertained in this regard.

- To get service please walk in to the closest OPPO Authorized service centers.
- To know the details of the closest service center please call on 1800-103-2777 or check it on our official website. <https://oppo-in.custhelp.com/> and you can also connect us through social media Facebook- OPPO Care India, Twitter- @OPPOCareIN.