

Sept 16<sup>th</sup>, 2020

### **Exchange Bonus & Assured Buyback – OPPO Upgrade Powered by Cashify**

OPPO, in collaboration with Cashify is offering Exchange Bonus of 7% and Assured BuyBack offer upto 70%

| Model          | 1 to 3 months | 4 to 6 months | 6 to 9 months | 9 to 12 months |
|----------------|---------------|---------------|---------------|----------------|
| OPPO Reno4 Pro | 70%           | 60%           | 55%           | 50%            |
| OPPO F17 Pro   | 70%           | 60%           | 55%           | 50%            |
| OPPO F17       | 70%           | 60%           | 55%           | 50%            |
| OPPO Reno3 Pro | 65%           | 50%           | 45%           | 35%            |

- To avail this Offer, customers need to submit his basic details in the OPPO upgrade application “cashify.in/OPPO-upgrade” available at the playstore.
- On Purchase of new OPPO phone customer can exchange their old phone via OPPO app
- Cashify exchange amount will be credited to customer chosen payment mode at the time of the pick up of the old phone from home/office along with the extra offer amount.
- Any mismatches while evaluating the device will lead to requote.
- This Offer is exclusively available on Purchase of OPPO Reno4 Pro, OPPO F17 Pro, OPPO F17, OPPO Reno3 Pro valid from 19<sup>th</sup> September – 30<sup>th</sup> October 2020.
- Customer will get the Exchange bonus & assured buyback only if new phone IMEI is validated on OPPO upgrade app and purchased from Offline store or online store.
- By availing this Offer, the customers expressly agree that Cashify and OPPO will not be liable or responsible for any loss or damage whatsoever that a customer may suffer, directly or indirectly, in connection with this Offer.
- These Offer terms are governed by the laws of India and the courts at Gurgaon will have exclusive jurisdiction over any matter or dispute in relation to this Offer.
- Exchange is powered by Cashify all service related queries kindly connect with Customer Service team at exchange@cashify.in

#### **Offer period, Place, Products coverage, Outlet Coverage**

- The Offer shall be valid Pan India. Customer may purchase and activate the Device both Online and Offline.
- **Offline-** Device can be purchased from any offline store which would include all the authorized OPPO Store, GT outlets & Chain stores.
- **Online-** Device can be purchased from Flipkart, Amazon, PayTM, Snapdeal, and tatacliq (hereinafter referred to as “Online Outlet/Online portal”).

## **Terms and Conditions for Exchange Bonus**

1. Cashify shall provide the buyback bonus to eligible customers. All customers placing a buyback order and also successfully validating an OPPO device on OPPO upgrade app will be considered as eligible customers for the campaign. The value of the bonus is **7%** extra on any brands old device whose value is equal or greater than Rs7000.
2. The Offer, unless extended mutually by both the Parties in writing, is valid from 00:00:00 IST "19th September 2020" until 23:59:59" 30th October 2020", both days inclusive (the "Offer Duration").
3. Offer is valid on 1 buyback per new OPPO device order during the offer period.
4. The buyback value shown in the OPPO app during the duration of campaign will carry the updated value with Buyback bonus included at the time of final order creation. For more information customer can visit on official website <https://www.oppo.com/in/term/>)

## **Terms & Condition for Assured Buyback (ABB) Value:**

- Assured buyback value is only applicable on "OPPO UPGRADE" application from 19<sup>th</sup> September to 30<sup>th</sup> October 2020 for OPPO Reno4 Pro, OPPO F17 Pro, OPPO F17, OPPO Reno3 Pro only
- Assured buyback up to 70% value will only extended to customer on upgrade to another oppo device from select channels
- Assured buy back offer from oppo will be fulfilled by Cashify and shall be redeemed during the Program period of the Assured Buy Back Period validity up to the maximum of the assured buy back value promised to customer at the time of purchase. Assured Buy back value will be subject to device meeting the below mentioned conditions at the time of return. In case the device does not meet the said conditions, Cashify retains the sole and absolute right to re-evaluate the device and reduce the ABB value.
- ABB Plan will be applicable from invoice date of device.
- Price drop of OPPO Reno4 Pro, OPPO F17 Pro, OPPO F17, OPPO Reno3 Pro should not be more than 5% at time of ABB claim, if that is the case ABB will be applicable as per device price at that time.

## **Device Condition for Assured Buy Back Valuation**

The Customer should ensure that at the time of collection, the phone should be in good condition as per below conditions. If the phone does not meet the conditions as mentioned below, Cashify reserves the right, at its sole discretion to re-evaluate the phone and reduce the value of Assured Buy Back provided at the time of purchase of phone.

## **Assure Buy Back Partner shall do assessment and valuation of device on below parameters explained below**

1. Phone should switch on, or is able to make calls/connect to the network.
2. Phone and all of its components and parts should be in good working condition.
3. Brand/Model/Variant should be same as mentioned in the ABB Plan at the time of purchase of the new device

4. Phone should not be rooted, cloned or software hacked.
5. IMEI, on dialling \*#06#, match with information already provided at time of ABB registration
6. On Body: No Cracks, No Major Scratches (More than 2) and No Major Dents (More than 2), No Body Bent/Bulge/De-Shaped
7. Battery should not be swollen, and No Parts and Components should be missing
8. On Screen: No Cracks, No Major Scratches, Screen not coming out of body, No Touch-Screen issue, No Discoloration. The display should not have any spots or dead pixels
9. Device should not have water damage or be repaired from an unauthorised source.
10. No parts, buttons, panels, components, accessories should be missing. Includes Brand Box, Charger, Earphones and any other accessories in the brand box in working condition.
11. There should be no broken, cracked or damaged parts, including screen, body panel, buttons etc.
12. The device should be free from excessive wear and tear, and should not have multiple dents, scratches, body discoloration etc.
13. Regular signs of usage, less than 3 minor dents or scratches on body or screen are acceptable.

**ABB Redemption Process (on Cashify Portal – [www.cashify.in](http://www.cashify.in)):**

- Customer got ABB Plan from OPPO during ABB program offer, will be able to redeem on [www.cashify.in](http://www.cashify.in) .
- Customers should enter their device IMEI to get ABB redemption value on the redemption journey
- Cashify will make arrangements to collect the devices from customers and transfer the ABB value directly to the Bank/Wallet accounts or any other payment methods as mutually agreed between customer and Cashify at the time of redemption
- If the request is created from Cashify serviceable city, the payment of the ABB will be made as soon as the device is picked.
- If the request is created from any city that is not serviced by Cashify's own logistics. The pickup from those cities will be done by our 3rd party logistics. The payment in these cases will be deferred. A part of the payment will be done when the device is picked up and the remaining will be paid once the device reaches Cashify's warehouse and the QC is done.