

## Airtel 100% more data Offer on select Oppo devices

### Subscriber will get double data per recharge for first 10 recharges

- 1) 100% more data offer on select Oppo handsets is being provided by Bharti Airtel Limited ("Airtel") to new/ existing Pre-Paid subscribers who wish to avail Airtel's mobility services on Oppo A1k, A3s, A5, A5s, A7, A9, F11, F11 Pro, F9, F9 Pro, Find X, K3, R17 Pro, Reno, Reno 10X Zoom, Reno 2, Reno 2F device.
- 2) Subscriber is eligible for the offer on Rs. 249, Rs. 299 and Rs. 349 Prepaid recharges only. Offer is valid for first 10 recharges or first 10 months whichever is earlier, from 48 hours of Airtel sim insertion in the offer eligible handset.
- 3) This Offer is valid for first 10 months from SIM insertion on the Eligible Device as stated hereinabove. The subscriber shall be eligible to get 100% more data per day on every recharge of the value of Rs. 249, Rs. 299 or Rs. 349 done for the first 10 months since the date of the SIM insertion in the Eligible Device. To clarify, the Subscriber will get double data per recharge for first 10 recharges or first 10 months, whichever is earlier.

MRP	Existing data benefit	Data offer on select Oppo devices
RC 249	2 GB per day for 28 days	4 GB per day (addition of 2GB per day)
RC 299	2.5 GB per day for 28 days	5 GB per day (addition of 2.5GB per day)
RC 349	3 GB per day for 28 days	6 GB per day (addition of 3GB per day)

- 4) The offer is currently valid on all Oppo A1k, A3s, A5, A5s, A7, A9, F11, F11 Pro, F9, F9 Pro, Find X, K3, R17 Pro, Reno, Reno 10X Zoom, Reno 2, Reno 2F devices purchased between 15<sup>th</sup> September 2019 and 31st December 2019 unless extended or modified by Airtel.
- 5) Only Pre-paid Subscribers are eligible for the offer on Rs. 249, Rs. 299 and Rs. 349 recharges.
- 6) For Prepaid customers, the offer will be applicable for Rs. 249, Rs. 299 and Rs. 349 recharges done post 48 hours of sim insertion in the offer eligible handset
- 7) The benefits will not be valid if customer uses the sim in any handset other than the Eligible device
- 8) The offer can only be claimed once per handset.
- 9) This Offer is valid only in India.
- 10) This Offer cannot be clubbed with any other offer in the market.
- 11) The Terms and Conditions of usage of Airtel services continue to be applicable to you as a subscriber of Airtel's network.

- 12) Airtel will be entitled to postpone, suspend, modify or cancel the Offer or any aspect thereof, across the entire territories of service or any part thereof, at any time before or during the Offer with or without notice, for any reason, including, but not limited to, acts of God, force majeure, technical difficulties, or any other reasons beyond Airtel's reasonable control. If Airtel suspends or cancels the Offer in the interim, all aspects of the Offer shall be null and void. Airtel will not be liable to compensate any customer for any postponement or cancellation or for any reason directly or indirectly arising out of this Offer.
- 13) Please note that the statements in these terms and conditions do not constitute any general representation from Airtel regarding Airtel's services or its availability. Airtel's wireless telecommunication network is available on an 'as is where is available' basis and Airtel makes no representation, guarantee or warranty regarding the availability, fitness for any specified purpose or error free operation of the network. Network availability may be affected due to various reasons including force majeure, acts of god, inclement weather, topographical/ geographic/ demographic factors, maintenance work, availability of interconnection with other networks, etc.
- 14) Any dispute or claim (contractual or non-contractual) arising out of or in relation to this agreement, including disputes as to its formation, will be governed by and construed in accordance with Indian laws. Subject to the point above, Airtel and the customer submit to the exclusive jurisdiction of Courts at New Delhi alone.

### Airtel terms and conditions for complementary life insurance cover (only on RC 249)

- 1) **About the Offer:** Bharti Airtel Limited ('Airtel') is facilitating the offer to its' Eligible Subscribers wherein the pre-paid subscribers of Airtel mobile services subscribing to a specified monthly STV will be provided a complementary monthly life insurance cover of INR 4,00,000/- only, subject to adherence to the terms and conditions specified hereinafter.
- 2) **Definitions:** All capitalized terms used in this Customer T&Cs have the meaning ascribed to them as hereunder.
  - **'Insurer'** means HDFC Life Insurance Company Limited.
  - **'Insurance'** means complementary life insurance cover of INR 4,00,000/- provided to a Scheme Member subject to the terms and conditions detailed in the Insurance Policy.
  - **'Insurance Policy'** means the terms and conditions and processes specified by the Insurer for availing the Insurance.
  - **'Customer T&Cs'** means this document agreed between Airtel and You, as amended from time to time and the terms and conditions mentioned herein for You availing the Offer.
  - **'Device(s)'** means mobile handsets specified by Airtel from time to time.
  - **'Subscriber'** means Airtel's pre-paid mobile subscriber in who's name the Airtel SIM is registered and subscribes to the STV.
  - **'Scheme Member' / 'You' / 'Your'** means a Subscriber who meets Eligibility Criteria for issuance of Insurance Policy and is issued a COI.
  - **'COI'** means Certificate of Insurance issued by the Insurer to the Scheme Member.
  - **'STV'** means special pre-paid Airtel mobile telecommunications tariff voucher specified by Airtel as stated in **Annexure – I** or as specified from time to time, at its sole discretion.
  - **'Offer'** means complementary Insurance for Subscriber(s).
  - **'Eligibility Criteria'** means the Subscriber who falls within the prescribed age limit of 18 years to 54 years and such other criteria as may be specified by the Insurer from time to time, at its

sole discretion.

- 3) The Offer shall be valid only in India or in the geographies within India, specified by Airtel from time to time.
- 4) You shall be able to avail the Offer only till the time You continue to be an Airtel Subscriber subscribing to the specified STV and recharging it every month on or before the expiry of the validity period.
- 5) You acknowledge and agree that any claim pertaining to the Insurance shall lie with Insurer and Airtel shall have no liability towards Insurance and / or its' claim including but not limited to its approval or rejection or any dispute or difference arising therefrom.
- 6) You categorically absolve Airtel of any liability towards the same and agree to indemnify and hold Airtel and its directors, officers, employees, agents and consultants against any damage, claim, cost, loss, compensation, action, liability, legal proceedings (including reasonable Attorney fees), orders, directions etc. (collectively, '**Claims**') suffered or incurred by Airtel with respect to the Offer.
- 7) You acknowledge that the link of the Airtel's Customer T&Cs applicable to this Offer and Insurer's Insurance Policy applicable for availing the Insurance have been made available to You by way of an SMS link. The same are also hosted on [www.airtel.in/tnc](http://www.airtel.in/tnc) or on Airtel Thanks App as updated by Airtel or Insurer from time to time. You understand, acknowledge and agree that Insurance Policy is a contract between You and the Insurer and You shall be bound by the terms and conditions of the Insurance policy specified by the Insurer from time to time. You further acknowledge and agree that Airtel does not have any control in respect of the terms and conditions specified by Insurer in respect of the Insurance. Airtel shall not be responsible for any non-performance or breach of any contract entered between You and the Insurer and shall not and is not required to mediate or resolve any dispute or disagreement between You and the Insurer. You acknowledge and agree that Airtel is a mere facilitator in this Offer and it does not hold any right, title or interest, nor has any obligations or liabilities in respect of the Insurance issued to you by the Insurer.
- 8) **Registration process:** In order to avail the Offer and benefits thereunder, You must recharge and maintain the with select the STV. Subject to You fulfilling the Eligibility Criteria, the Insurer shall activate the Insurance. By opting to this STV, You authorize Airtel to share such details / information about You (basis the information filled by You in Customer Acquisition Form (CAF) and documents such as Proof of Identity / Proof of Address etc. ('Documentation')) as may be required by the Insurer to activate the Insurance. You confirm that the correctness and authenticity of the information and documents provided by You to Airtel. You may manage nominee, address and other details either directly through Your Airtel Thanks App or through any authorized Airtel Retailer.
- 9) Inaccurate information shared by way of CAF, Documentation, claim form as against the information gathered during the investigation in relation to the Scheme Member shall lead to repudiation of Insurance claim(s).
- 10) Your Insurance shall expire the day You turn 55 years of age.
- 11) If You are a Subscriber of two (2) or more Airtel pre-paid connections, Your maximum Insurance cover will be INR 4,00,000/- and You shall not be eligible to make Insurance claims over and above INR 4,00,000/-.
- 12) You are advised to keep the nominee details updated at all times in the form and manner required.
- 13) Claims arising out of incorrect data regardless of intentional or unintentional errors committed by the Scheme Members, will not be payable by the Insurer. The Insurer shall have the right to investigate claims and also check for accuracy and authenticity of the information provided at the time of submitting the claim.

- 14) Scheme Member may approach to any nearby HDFC Life branch or as per the modes described in Insurance Policy for policy servicing requests like change in address, contact details & nominee and for submitting the cancellation requests
- 15) This Offer is available to Airtel subscribers only and cannot be used along with services provided by any other telecommunications service provider in India.
- 16) This Offer cannot be combined with any other offer provided by Airtel.
- 17) All applicable taxes on STV shall be borne and payable by You.
- 18) These Customer T&Cs shall constitute an agreement between Airtel and You and by opting to the Offer, You accept the same as binding upon You.
- 19) The terms and conditions of usage of telecommunication services of Airtel, shall continue to be applicable upon You as a user of Airtel pre-paid mobile services.
- 20) Airtel shall be entitled to postpone, suspend, modify or cancel the Offer or any aspect thereof, across the entire territories of service or any part thereof, at any time with or without notice, for any reason, including, but not limited to, acts of God, force majeure, technical difficulties, or any other reasons beyond Airtel's reasonable control. If Airtel suspends or cancels the Offer, all aspects of the Offer shall be null and void. Airtel will not be liable to compensate You for any postponement or cancellation or for any reason directly or indirectly arising out of this Offer.
- 21) AIRTEL HAS NO LIABILITY WHATSOEVER IN RESPECT OF ANY CLAIMS OR DISPUTES AND ANY RESULTING DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT, RELATING TO YOU AVAILING, NOT RECEIVING OR YOUR USE OF THE OFFER.
- 22) AIRTEL MAKES NO WARRANTIES OR REPRESENTATIONS WHATSOEVER IN RESPECT OF THE OFFER AND THE MOBILE SERVICES INCLUDING AS TO ITS FITNESS FOR ANY PARTICULAR PURPOSE, MERCHANTABILITY, QUALITY, AVAILABILITY, DISRUPTION OR ERROR FREE OPERATION.
- 23) The Customer T&Cs do not constitute any general representation from Airtel regarding Airtel's mobile services or its availability. Airtel's network and the provision of the Offer is available on an 'as is where is available' basis and Airtel makes no representation, guarantee or warranty regarding the availability, fitness for any specified purpose or error free operation of the network. Network availability may be affected due to various reasons including force majeure, acts of god, inclement weather, topographical/ geographic/ demographic factors, maintenance work, availability of interconnection with other networks, etc.
- 24) Any dispute or claim (contractual or non-contractual) arising out of or in relation to this Customer T&Cs, will be governed by and construed in accordance with Indian laws. Airtel and the Scheme Member submit to the exclusive jurisdiction of Courts at New Delhi alone.
- 25) You agree that these Customer T&Cs will be valid for the entire duration of the validity of the STV and Your Insurance policy or policies, as the case may be, issued to You under the Offer.

**Annexure 1:**

Special Tariff Voucher for Rs 249 enables: Unlimited Calling + 2GB data per day + 100 SMS / day + complimentary term life insurance; validity 28 days

### **HDFC LIFE terms & conditions**

- 1) Policy is valid for Indian citizens who have done an Airtel Recharge with complementary Insurance and aged between 18-54 yrs at the time of Insurance activation. Policy will be issued in the name of

the individual as registered with Airtel. The insurance benefit shall not be applicable for connections in the name of non-individual entities.

- 2) This policy is offered by HDFC Life Insurance Co. Ltd. and covers benefit of INR 4 lakhs for death (except suicide) for a period of 1 year if continuously recharged with the same Airtel Recharge with complementary Insurance. In case of successful claim, the payout would be made to the Nominee / Legal heir.
- 3) HDFC Life reserves the right to repudiate/restrict the claim if: Policy terms and condition are not met
- 4) Claims shall be settled only after obtaining the all required claim documents raised by insurer.
- 5) Customer shall receive the policy certificate directly on his/her mobile no. registered with Airtel on which the Airtel recharge with complementary Insurance has been activated.
- 6) Sum assured per SIM would be restricted to INR 4,00,000/- (Indian Rupees Four Lakhs only).
- 7) In case the member is holding multiple sim cards and insurance is activated on all such cards, maximum Sum Assured payable at the time of death claim will not exceed INR 4,00,000/- (Indian Rupees Four Lakhs only) in any case
- 8) The Insurance policy is a contract between HDFC Life Insurance Co. Ltd. and the customer. The customer should reach out to HDFC Life Insurance Co. Ltd. for any issues and claims
- 9) Claim Intimation from the Nominee must reach within thirty (30) days from the date of demise of the Scheme Member in the format prescribed below should reach Insurer HO/Branch.

**Basic Documentation for death claims:**

1. Death certificate issued by the Government / Municipal authority under section 12/17 of the Registration of Birth and Death Act 1969.
2. Claim form signed by nominee with NEFT details (personalized cancelled cheque)
3. Identity and Residence proof of the nominee (with relationship)
4. KYC of nominee (Photo ID e.g. PAN, Aadhar Card and address proof e.g. Aadhar Card/Valid Passport)

**Additional Documentation for :**

1. Cause of death certificate issued by the doctor / hospital
2. A copy of medical records for past illnesses / ailments / diseases and for treatments taken at the time of death.
3. Additional requirements may be raised on case to case basis.

**Claims**

**Additional Documentation for Unnatural Causes:**

1. Copy of Police records (viz. Panchnama, FIR, Inquest report, Final Investigation report) attested by the Police authorities
2. Copy of Post Mortem report and viscera / chemical analysis report attested by the hospital authorities

**Note:**

1. HDFC Life can request for further documentation / clarification, if required
2. In case of death of the nominee, a succession certificate would be required. In case the successor is a minor, and then Guardianship Certificate would be required.

**Legal Heir  
Documents for**

Legal heir Certificate in case of death.  
Court order in case of divorce, marriage registration certificate in case of re-marriage.

**Basic Documentation for death claims:**

1. Death certificate issued by the Government / Municipal authority under section 12/17 of the Registration of Birth and Death Act 1969.
2. Claim form signed by nominee with NEFT details (personalized cancelled cheque)
3. Identity and Residence proof of the nominee (with relationship)
4. KYC of nominee (Photo ID e.g. PAN, Aadhar Card and address proof e.g. Aadhar Card/Valid Passport)

**Additional Documentation for :**

1. Cause of death certificate issued by the doctor / hospital
2. A copy of medical records for past illnesses / ailments / diseases and for treatments taken at the time of death.
3. Additional requirements may be raised on case to case basis.

**Claims**

**Additional Documentation for Unnatural Causes:**

1. Copy of Police records (viz. Panchnama, FIR, Inquest report, Final Investigation report) attested by the Police authorities
2. Copy of Post Mortem report and viscera / chemical analysis report attested by the hospital authorities

**Note:**

1. HDFC Life can request for further documentation / clarification, if required
2. In case of death of the nominee, a succession certificate would be required. In case the successor is a minor, and then Guardianship Certificate would be required.

**change in  
Nominee**

- 10) HO Insurer checks the required documents submitted by the nominee/legal heir as per the check list of insurance company and proceeds for claims settlement.
- 11) Claim Amount is settled in favour of nominee/legal heir. The Claim amount is transferred via fund transfer/NEFT to the bank account.
- 12) Claims arising out of incorrect data regardless of intentional or unintentional errors committed by the Scheme Members, will not be payable by the Insurer. Moreover, the Insurer will have the right to investigate claims and also check for accuracy of the information provided at the time of claims. The rights available to the Insurer under this clause will be subject to regulations/ guidelines issued by IRDAI from time to time.
- 13) Inaccurate information detected in the claim form against the information as gathered during the investigation in relation to a Scheme Member will lead to repudiation of claims.
- 14) **Payment of Death Benefit:** Entire payout will be processed only in favour of nominee/legal heirs through NEFT only.
- 15) Except for COI issuance, please note that all requests received post 3pm, the date of receipt shall be considered to be the next working day.
- 16) As per the IRDAI (Protection of Policyholders' Interests) Regulations, claims are to be paid or be rejected or repudiated giving all the relevant reasons within 30 days from the date of receipt of all relevant papers and clarifications. In the event the claim requires further investigation in the opinion of the Insurer, the same shall be initiated at the earliest and the investigation shall be completed expeditiously, in any case not later than 90 days from the receipt of claim intimation and the claim shall be settled within 30 days thereafter. In the event the above mentioned TAT is crossed, due to delay on the part of the Insurer, interest on the claim amount which is 2% above the bank rate from

the date of receipt of the last necessary document.

- 17) 2% interest above the bank rate shall be calculated from the date of receipt of the last necessary document excluding Early Claims which will require investigation. For Early cases requiring investigation, the overall TAT 90 days or lower as per regulation shall be applicable as on date. Three years from policy issuance or reinstatement whichever is later shall be the determining factor for deciding the case, whether it is either Early or Non Early.
- 18) I agree that all the declarations provided above will be valid for all the future Insurance policies of HDFC Life issued against the Airtel recharge with complementary Insurance for a period of 12 months from the date of acceptance of these T&C's
- 19) For any further queries, the policyholder should reach out to HDFC Life Insurance Co. Ltd. on their toll-free number, official email ID or offices as mentioned in the policy document or certificate of insurance

## Amazon Prime Prepaid Pack Terms & Conditions (only on RC 299)

By Redeeming Airtel Prepaid Amazon Prime Pack, customer would agree to following terms & conditions:

- 1) Airtel Prepaid Amazon Prime pack is being made available by Bharti Airtel Limited (Airtel) to only Airtel Prepaid Mobility subscribers in India.
- 2) Airtel Prepaid Amazon Prime Pack can be activated by any active Airtel Prepaid customer by Recharging with Rs. 299 recharge & provides customer Unlimited voice calls, 2.5GB Data per Day, 100 SMS per Day & subscription to Amazon Prime for a period of 28 Days. After completion of 28 days both telco benefits & Amazon Prime subscription of the customer will expire
- 3) Customer needs to claim Amazon Prime by downloading My Airtel App, clicking Amazon Prime Banner on home page of app & completing the login journey on Amazon. My Airtel App is the only place from where claim journey of Amazon Prime can be initiated.
- 4) The validity of Amazon Prime subscription is for 28 days from date of recharge & will not change in a scenario if there is a delay in claiming or activating Amazon Prime subscription.
- 5) Amazon Prime subscription benefit available on Airtel Prepaid pack can only be claimed against the mobile number on which recharge is done
- 6) Existing Amazon Prime members will not be eligible to avail the benefit of Amazon Prime subscription via this recharge, a non-active Amazon Prime member can avail Amazon Prime subscription benefits via this recharge.
- 7) If a customer ports out of Airtel or migrates to Airtel postpaid during the validity of the offer Amazon Prime subscription will be deactivated.
- 8) The benefits under this recharge are non-transferable. No exchange or redemption for an equivalent cash amount or in any other form shall be allowed.
- 9) This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- 10) Any issues related to claims, issues, damages or losses with regards to the quality or functionality of the Amazon Prime membership benefits should be escalated to Amazon. Airtel will not be responsible for Amazon Prime benefits. Airtel will not respond to customer queries in connection to Amazon Prime membership benefits.
- 11) Airtel will have no liability against any claims arising out of or in connection with the use of the Amazon Prime content or for any loss or damage of whatsoever nature caused to Eligible Subscriber or any third party in connection with the subsistence of the Offer or the Amazon Prime content
- 12) Airtel & Amazon reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time without prior notice, if so required in view of business exigencies and/or guidelines issued / amended by TRAI, Department of Telecom (DOT) and/or such other

statutory agency that changes applicable to either or both Airtel and Amazon ,and the same shall be binding on the subscribers who have recharged under this offer

- 13) Any changes in the Terms will be posted on <https://www.airtel.in/mobile/terms-conditions> & customer is advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions
- 14) Airtel or Amazon reserve the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or such other applicable statutory changes without any notice & customer is advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions
- 15) Any dispute or claim (contractual or non-contractual) arising out of or in relation to this agreement, including disputes as to its formation, will be governed by and construed in accordance with Indian laws. Subject to the point above, Airtel and the customer submit to the exclusive jurisdiction of Courts at New Delhi alone
- 16) In addition to the limitations mentioned in this document, in no event will Airtel or our directors, managers, officers, employees, agents or other representatives be liable for any direct, indirect, special, incidental, consequential, or punitive damages, or any other damages of any kind, arising out of or related to this offer. Total liability, whether in contract, warranty, tort (including negligence) or otherwise, shall not exceed the last fee paid by the customer.